



Loch Fyne Restaurants Install the Cratos EPOS and PMS Solution in to their new Restuarants in Poole and Ipswich

Award winning Seafood Restaurant chain Loch Fyne, install the Cratos EPOS solution into their new restaurants in Ipswich and Poole. Loch Fyne already use the Cratos solution installed into their other 26 Restaurants and 4 Le-Petit Blanc Restaurants. All the sites send their sales back to their head office in Twickenham daily and then get sent on to mobile phones as text messages to Area managers etc.

A number of sites use the Cratos Handheld solution to help maintain a high level of customer service.

Loch fyne Poole which has an adjoining hotel, use the Cratos Property Management system for managing the reservations of the hotel. The Property Management system has also been installed at their Milsoms hotels in Bath and Henley. The integrated system allows food ordered from their restaurants to automatically be charged to their hotel rooms.

“Our on going excellent long term working relationship with Loch Fyne restaurants has allowed us to provide not only the software to their new sites but the EPOS Hardware also. Our competitive Javelin Viper 2.5 Touchscreen model for which we have the European exclusive rights provide a solid order station which meets the high expectations of Loch Fyne. Loch Fyne is a fast growing chain and we have been able to work closely with the IT manager to provide software development and 24 hour support to satisfy their increasing needs.” said Jeremy Westcott, Operations Director of Cratos.

About Loch Fyne

Please visit www.lochfyne.co.uk

About Cratos

Cratos Hospitality Services Ltd is an EPOS Solutions provider to the Hospitality and Retail industries. Their in-house developed software, exclusive open architecture hardware products and 24 Hour Hardware and Software support provide a complete and comprehensive computerised solution.