



Chilis Install Kitchen Video Beta System

At one of their busiest stores in Basildon, Chilis have installed the Cratos developed Kitchen Video System, integrated to the Cratos EPOS solution.

The system incorporates flat screen monitors and bump bars at each prep station and an expeditor screen at the expeditor station.

To increase food quality, the EPOS sales items are allocated a cook time. This enables an order with multiple food items to appear in the kitchen only when its due to be cooked, with the longest cook time item appearing first and the shortest cook time item last. The system then guides the cooks through cooking all the food items so that they all finish cooking at the same time therefore increasing food quality and service.

The expeditor screen shows an overview of the restaurant orders and the status of each order / prep station. When all prep stations have completed their part of the order, a ticket prints at the expeditor station showing the order details for the Server. The Server then updates the system when the food has been taken to the table.

A small rack mounted PC control system is installed in the Backoffice which controls the KVS screens. Video and Keyboard (for the bump bar) cables run out to the kitchen.

The rollout of KVS to the other Chilis stores will commence as soon as the success criteria of the Beta trial has been met.

“We are very excited about the KVS system and we have already received a lot of interest from fast food outlets, a market we haven’t really targeted before now”, said Jeremy Westcott, Operations Director of Cratos Hospitality. “With the Beta trial due to end at the end of September we have set a release date of the 1st November.”

For more information regarding the Kitchen Video system or other solutions that Cratos provide, please email sales@cratoshospitality.co.uk or call Alan Stuart on 01884 254666.

About Chilis

Please visit www.chilis.co.uk

About Cratos

Cratos Hospitality Services Ltd is an EPOS Solutions provider to the Hospitality and Retail industries. Their in-house software, exclusive open architecture hardware products and 24 Hour Hardware and Software support provide a complete and comprehensive computerised solution.